

National Standards

Standard 1 - Contributes to the overall effort of a group

Level IV (Grades K-12)

1. Knows the behaviors and skills that contribute to team effectiveness.
2. Works cooperatively within a group to complete tasks, achieve goals, and solve problems.
4. Demonstrates respect for others' rights, feelings, and points of view in a group.
5. Identifies and uses the individual strengths and interests of others to accomplish team goals.
7. Helps the group establish goals, taking personal responsibility for accomplishing such goals.
9. Contributes to the development of a supportive climate in groups.
10. Actively listens to the ideas of others and asks clarifying questions.
11. Takes the initiative in interacting with others.

Standard 2 - Uses conflict-resolution techniques

Level IV (Grades K-12)

1. Communicates ideas in a manner that does not irritate others.
2. Identifies goals and values important to opponents and demonstrates the ability to compromise.

Standard 3 - Works well with diverse individuals and in diverse situations

Level IV (Grades K-12)

1. Works well with those of the opposite gender, of differing abilities, and from different age groups.
2. Works well with those from different ethnic groups, of different religious orientations, and of cultures different from their own.
3. Understands the concept of customer service.

Standard 4 - Displays effective interpersonal communication skills

Level IV (Grades K-12)

1. Demonstrates appropriate behaviors for relating well with others (e.g., empathy, caring, respect, helping, friendliness, politeness).
2. Exhibits positive character traits towards others, including honesty, fairness, dependability, and integrity.
5. Uses nonverbal communication such as eye contact, body position, and gestures effectively.
6. Demonstrates attentive listening by clarifying messages received (e.g., paraphrasing, questioning).
7. Responds to speaker appropriately.

Standard 5 - Demonstrates leadership skills

Level IV (Grades K-12)

1. Understands one's own role as a leader in various situations.
2. Knows the qualities of good leaders.
3. Knows a variety of leadership strategies.
4. Demonstrates and applies leadership skills and qualities.