

Tips & Information

Guest Relations •••

Please visit Guest Relations located near *DisneyQuest*® Indoor Interactive Theme Park or at *Downtown Disney*® Marketplace:

- Questions and Concerns
- Ticketing Needs
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities
- Services for International Guests

Shopping •••

At the *Downtown Disney*® Area you'll find well-known brands, unique Disney merchandise and specialty boutiques featuring apparel, jewelry, art, toys, candy and more!

Merchandise Package Delivery and Pickup Instead of carrying your purchases all day, have them delivered to your *Walt Disney World*® Resort hotel or directly to your home. See a Merchandise Cast Member for more details.

Disney PhotoPass™ Service Sales Center View and order prints from your *Disney PhotoPass* Card, or capture a special family moment in the full-service photography studio.

Dining ••• Dining Reservations

Table-Service restaurants book quickly, so please make reservations by calling 407-WDW-DINE (939-3463). *Reservations must be cancelled at least one day prior or a per person cancellation charge may be incurred (charge varies by location).*

🐭 Mickey Check

Be sure to look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit www.disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.

Valet Parking is available daily for \$20.

Transportation Tips for Walt Disney World Resort hotel Guests

- To get to **Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios®** or **Disney's Animal Kingdom® Theme Park** take a Bus to any *Walt Disney World* Resort hotel and then Resort Transportation to the appropriate Park.
- To get to **Disney's Typhoon Lagoon Water Park**, take a Bus to any *Walt Disney World* Resort hotel. After 2:00pm, take a Bus to any *Walt Disney World* Resort hotel and then Resort Transportation to *Epcot*. Once at *Epcot*, take another Bus to *Disney's Typhoon Lagoon* Water Park.
- To get to **Disney's Blizzard Beach Water Park**, take a Bus to any *Walt Disney World* Resort hotel, and then another Bus to the Park.
- To get to **Disney's Old Key West Resort** or **Disney's Saratoga Springs Resort & Spa**, take a Boat from the West Side Dock or take a Bus.
- To get to **Disney's Port Orleans Resort (French Quarter and Riverside)**, take a Boat from the Pleasure Island Dock or take a Bus.
- For all other **Walt Disney World Resort Hotels**, take a Bus.
- To get to **ESPN Wide World of Sports Complex**, take a Bus to either Disney's Pop Century Resort, Disney's All-Star Resorts or Disney's Caribbean Beach Resort and then a Bus to the Complex.



THE IMPOSSIBLE, POSSIBLE.



LA NOÛBA
CIRQUE DU SOLEIL

WRITTEN AND DIRECTED BY FRANCO DRAGONE

Treat yourself to an evening like none other. Mesmerizing performances, breathtaking acrobatics, moving live music and extraordinary imagination dare to make the impossible, possible.

Exclusively at the *Downtown Disney*® West Side.
Showtimes: Tuesday–Saturday, 6 p.m. and 9 p.m.
For tickets, call 407.939.7328.



Disney Vacation Club®

Look for the *Disney Vacation Club* icon on your map.

©Disney



Payment Options

Walt Disney World® Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, Discover®, American Express®, Diners Club® and JCB®.

©Disney

English

GUIDEMAP



Shop.
Dine.
Play.



Download the *My Disney Experience* app from an app store or by scanning this code to access *Downtown Disney* Area information (details inside). Or visit MyDisneyExperience.com on your mobile browser.

Show the world your Disney Side

#DISNEYSIDE

shop. Dine. Play.



Shop.

With a variety of immersive shopping experiences, *Downtown Disney*® Area has something for everyone! From LEGO® bricks to Lightsabers, from beach wear to jewelry, and from fine art to Disney collectibles, you're sure to find the perfect memento or gift.



Dine.

No matter what you're in the mood for, you'll find delicious dining at the *Downtown Disney* Area. Enjoy themed experiences where you can dine with dinosaurs, marvel at Hollywood memorabilia or dance a jig at an Irish pub. Choose between casual dining and fine dining options.



Play.

Whether you want to take in a show, bowl a few frames, listen to live music or battle virtual pirate ships, the *Downtown Disney* Area has plenty of unique ways to entertain you and your family. Also, check out special entertainment periodically throughout the day at the Waterside Stage or wherever you see 🎪 on the map.

Don't Forget Your Times Guide!

Pick up the weekly Times Guide to get additional information regarding shows, entertainment and operating hours!

Entertainment, outdoor shows and other Guest offerings are subject to change without notice.

Pets are not allowed in the
Downtown Disney Area.

Be Thoughtful and Courteous Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, wagons, two wheel scooters or Segways™ is prohibited.



DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Don't wait too late to hydrate." Visit Guest Relations to receive your very own safety tip cards or visit www.disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the *Downtown Disney* Area and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

Magic at Your Fingertips. Introducing My Disney Experience



Shopping Info

Find the perfect gift for yourself or someone on your list.

Download the *My Disney Experience* mobile app for FREE today!



You can also visit MyDisneyExperience.com on your mobile browser.



Dining Reservations

It's easy to reserve a meal at *Walt Disney World*® restaurants.



Helpful Maps

Use GPS-enabled maps to help you get to all the fun.

Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first. Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google, Inc. ©Disney



LEGEND

Symbols on Map

- Restrooms
- Companion Restrooms
- Guest Relations
- Lost and Found
- ATMs Presented by Chase
- Automated External Defibrillators
- Stroller and Wheelchair Rentals

- Service Animal Relief Areas
- Disney Vacation Club® Information Center
- Disney Rewards® Visa® Card Application Center
- Disney PhotoPass™ Service Sales Center
- Entertainment
- MyMagic+ service center

Symbols in List

- Attraction/Show Considerations
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Assistive Listening
- Entertainment
- Attractions
- Shopping
- Dining

- Reservations recommended. Call 407-WDW-DINE (939-3463).
- Participates in the Disney Dining plans.
- B** - Breakfast **L** - Lunch
- D** - Dinner **S** - Snack
- \$** = \$14.99 and less per adult
- \$\$** = \$15–\$29.99 per adult
- \$\$\$** = \$30–\$59.99 per adult
- See www.disneydiningpriceinfo.com for pricing details.

Shop.

- 3** **Cirque du Soleil® Boutique** Cirque du Soleil-themed keepsakes.
- 6** **DisneyQuest® Emporium** DisneyQuest merchandise, themed apparel and more.
- 11** **House of Blues® Company Store** House of Blues merchandise, music-themed apparel and authentic folk art.
- 12** **Fit2Run, The Runner's Superstore** Premier footwear, apparel, GPS, performance sunglasses and more.
- 13** **Curl® by Sammy Duvall** High-end surf shop with trendy surfwear, clothing and accessories.
- 18** **Pop Gallery** Limited-edition sculptures and paintings, signed artwork and high-end gift items.
- 20** **Bongos Cuban Cafe™ Souvenir and Gift Shop** Latin-inspired clothing, music and more.
- 22** **Something Silver®** Jewelry and more.
- 23** **Sosa Family Cigars** Hand-rolled cigars, imported cigars and domestic cigarettes.

- 25** **Hoypoloi® Gallery** Contemporary glass artwork, wood boxes, sculptures and inspirational items.
- 26** **Sunglass Icon®** Sunglasses and sunglass accessories.
- 27** **Disney's Candy Cauldron** A variety of scrumptious sweets made in a show kitchen.
- 28** **United World Soccer** Team jerseys, sports gear, cleats, World Cup apparel and accessories.
- 29** **D Street** Cutting-edge apparel, pop culture novelties, and Vinylmation Figures.
- 31** **Orlando Harley-Davidson®** Harley T-shirts, gifts and collectibles.
- 33** **PLANET HOLLYWOOD® Store** Planet Hollywood merchandise, movie-themed souvenirs and Hollywood memorabilia.
- 38** **Shop for Ireland** Authentic Irish collectibles, clothing and more.
- 43** **Dino-Store** Dinosaur-themed educational displays and merchandise, plus Build-A-Dino® by Build-A-Bear Workshop®.

- 44** **The LEGO® Store** Every LEGO® toy imaginable!
- 45** **Bibbidi Bobbidi Boutique** Transform into a Disney Princess or a Valiant Knight. Ages 3-12. Call 407-939-7895 to make an appointment.
- 47** **World of Disney®** The world's largest Disney Character store with apparel, collectibles, pins and more!
- 49** **Basin** Natural bath and facial products.
- 50** **Arribas Brothers** Crystal, collectibles, jewelry, engravings and artist demonstrations.
- 51** **Ghirardelli Ice Cream & Chocolate Shop** A variety of chocolate creations to take home and savor.
- 54** **Marketplace Co-Op** A testing space for new Disney retail concepts featuring 6 unique boutiques:
 - Beautifully Disney** Makeup, fragrance and beauty accessories.
 - Cherry Tree Lane** Accessories including scarves, shoes, bags and jewelry.

- D-Tech on Demand** Personalize and customize accessories for your devices.
- The Trophy Room** Vintage-inspired lifestyle sports apparel and collectibles.
- Disney Centerpiece** Home product with a splash of Disney.
- Zoey and Pickles** Trends and glamour for the up and coming fashionista.
- 55** **Tren-D** Disney Parks Dooney & Bourke bags, Disney fashions and Disney accessories.
- 56** **Once Upon a Toy** The largest assortment of toys and games at the Walt Disney World Resort.
- 58** **Mickey's Pantry** Spices, teas and an assortment of Disney home and kitchen products.
- 59** **The Spice & Tea Exchange®** High-quality spices, herbs, teas and accessories.
- 60** **Disney's Pin Traders** The largest pin trading location at the Walt Disney World Resort.

- 62** **Marketplace Fun Finds** An assortment of Disney Character merchandise.
- 63** **LittleMissMatched™** Fun and colorful socks, accessories, apparel and more.
- 65** **Goofy's Candy Co.** Candy, cookies, cupcakes and slushes. Call 407-939-2329 to book a party.
- 66** **Rainforest Cafe® Retail Village** Jungle-themed clothing and collectibles.
- 68** **Disney's Days of Christmas** Christmas ornaments, figurines, stockings and personalized gifts. 365 days a year!
- 69** **The Art of Disney** Disney paintings, prints, sketches and figurines.
- 70** **Disney's Wonderful World of Memories** Photo albums, frames, Disney books and more.
- 71** **Disney Design-a-Tee Presented by Hanes®** Design, customize and personalize your own T-shirt.

Play.

- 4** **La Nouba™ by Cirque du Soleil®** Be mesmerized by this extraordinary avant-garde spectacle at 6:00pm and 9:00pm, Tuesday–Saturday. Visit the box office or call 407-939-7328.
- 5** **DisneyQuest® Indoor Interactive Theme Park** Discover five floors of fun including virtual landscapes, 3-D encounters and classic and new video games.

- 9** **House of Blues® Music Hall** See live concerts with world-famous musicians and the best new acts. Visit the box office or call 407-934-BLUE (2583).
- 14** **Splitsville Luxury Lanes™** Enjoy an upscale new spin on a classic American pastime at this modern take on a bowling alley.
- 19** **AMC® Downtown Disney® 24** Catch current box office flicks at this state-of-the-art cinema.

- 32** **AMC® Downtown Disney® 24 Dine-In Theatres** Catch current box office flicks at this state-of-the-art cinema with Fork & Screen® dining.
- 35** **Characters In Flight** Operated by Aerophile Soar up to 400 feet in a tethered balloon for a 360-degree view of the Walt Disney World® Resort.
- 48** **Waterside Stage** Enjoy live performances throughout the day.

- 61** **Marketplace Train Express** Let little tikes have a blast on this choo choo train.
 - 64** **Marketplace Carousel** Ride this handcrafted carousel with 19 horses and two carriages.
- Some offerings require a fee.

Dine.

Quick-Service

- 1** **Häagen-Dazs®** Ice cream, shakes and sundaes.
- 2** **Wetzel's Pretzels** Hand-rolled pretzels and hot dogs.
- 7** **FoodQuest** Burgers, pizza, salads and desserts. Admission to DisneyQuest® Indoor Interactive Theme Park required.
- 10** **The Smokehouse** BBQ ribs, chicken, brisket and pork sandwiches, smoked turkey legs and hot dogs.
- 16** **The Express at Wolfgang Puck® Grand Cafe** Pizza, salads and sandwiches.
- 21** **Bongos Cuban Cafe™ Express** Quick-Service Cuban cuisine.

- 30** **Starbucks® at Downtown Disney West Side** Special reserve coffees brewed to order, espresso, blended beverages, sandwiches and pastries.
- 39** **Cookes of Dublin** Fish and chips, Dublin style pies, burgers and sandwiches.
- 46** **Starbucks® at Downtown Disney Marketplace** Coffee, espresso, blended beverages, sandwiches and pastries.
- 52** **Ghirardelli® Ice Cream & Chocolate Shop** Premium chocolate and ice cream.
- 53** **Marketplace Snacks** Popcorn, hot dogs and ice cream.
- 57** **EARL OF SANDWICH®** Gourmet sandwiches, salads, soup and desserts.

- 72** **Wolfgang Puck® Express** Omelets, wood stone pizzas, salads and sandwiches.
- Food Trucks** Grab a quick bite from one of four Food Trucks, operating most days.

Table-Service

- 8** **Crossroads at House of Blues®** Seafood, flatbreads, burgers and sandwiches.
- 15** **Splitsville Luxury Lanes™** Sushi, burgers, sandwiches, pizza and steak, plus unique signature bowl drinks.
- 17** **Wolfgang Puck® Grand Cafe** California cuisine, sushi and pizza.
- 24** **Bongos Cuban Cafe™** Seafood, chicken, grilled steak, rice and plantains.

- 34** **PLANET HOLLYWOOD®** Burgers, chicken, fish, cheesesteak sandwiches and pasta.
- 36** **Paradiso 37** North, Central and South American favorites, steaks, seafood and tequila bar.
- 37** **Raglan Road™ Irish Pub and Restaurant** Shepherds pie, lamb, seafood, pork and stew. Live music.
- 40** **Portobello Country Italian Trattoria** House-cured meats, pasta, fish and cheeses.
- 41** **Fulton's Crab House** Seafood, crab, lobster and steak.
- 42** **T-REX™** Burgers, steak, ribs, chicken and sandwiches.
- 67** **Rainforest Cafe®** Burgers, seafood, steak, chicken and salads.