

Sports Enthusiast Overview



Information To Help You Have A **Magical** Volunteer Experience!



| Topic | Page(s) |
|--|---------|
| Event Overview | 2 |
| Event Beneficiary | 3 |
| Fun Facts | 4 |
| Disney Fit for a Princess Expo | 5 |
| Disney's Cinderella Royal Family 5K | 6 |
| Disney Princess Enchanted 10K | 7 |
| Credential Pickup (for Half Marathon Race Day Volunteers ONLY) | 8 |
| Half Marathon Race | 9 - 10 |
| Guidelines & Resources | 11 - 12 |

Helpful Reminders For All Sports Enthusiast Volunteers

☐ **Review your schedule**

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

☐ **Print, Sign, and Bring Your Waiver**

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

☐ **For the **Princess Half Race Day** Volunteers - Pick Up Your Race Day Credential**

You are required to have a volunteer credential prior to checking in at the event on race day. If you do not have your credential with you on race day, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during the below times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail. **Available Credential Pickup Dates & Times on page #7.**

Event Overview



Schedule of Events

Thursday, February 20

10 am - 8 pm: Disney Fit for a Princess Expo at ESPN Wide World of Sports Complex

Friday, February 21

6:15 am Start: Disney's Cinderella Royal Family 5K at Epcot

9 am - 7 pm: Disney Fit for a Princess Expo at ESPN Wide World of Sports Complex

8:45 am Start: runDisney Mickey Mile at Epcot

9:15 am Start: runDisney Kids' Races at Epcot

Saturday, February 22

5:30 am Start: Inaugural Disney Princess Enchanted 10K at Epcot

9 am – 5 pm: Disney Fit for a Princess Expo at ESPN Wide World of Sports

8:45 am Start: runDisney Mickey Mile at Epcot

9:15 am Start: runDisney Kids' Races at Epcot

Sunday, February 23

5:30 am Start: Princess Half Marathon Race at Epcot

4 pm – 10:30 pm: Happily Ever After Party at Downtown Disney

For more information about the exciting activities taking place during the
Princess Half Marathon Weekend, visit

www.rundisney.com

Event Beneficiary



Event Beneficiary

Since 1983, it has been the mission of Children's Miracle Network Hospitals to save and improve the lives of children. Founded by Marie Osmond, John Schneider, Mick Shannon and Joe Lake, Children's Miracle Network Hospitals has grown from 22 supported hospitals to over 170 hospitals in 2014. Over the past 30 years, CMNH has raised more than \$4.7 billion dollars to support children's hospitals across the United States and Canada.

When a donation is given to Children's Miracle Network Hospitals it stay in the community, ensuring that every dollar donated is helping local kids. Donations to Children's Miracle Network Hospitals go to support research and training of medical personnel, equipment purchases, payment for uncompensated care all while supporting their corporate mission to care for children.

Every day Children's Miracle Network Hospitals work to save and improve the lives of kids in your community. Over 10 million children a year are helped at a Children's Miracle Network Hospital – that is 62 children that enter a CMNH facility every minute — that's more than one child every second. Regardless of the challenges that these children face, the doors of Children's Miracle Network Hospital are always open. Learn more about us at: www.childrensmiraclenetworkhospitals.org

For more information about the exciting activities taking place during the Half Marathon Weekend, visit www.rundisney.com



- **7th Annual event**
- **New Disney Glass Slipper Challenge: 6,000 participants**
- **Disney's Cinderella Royal Family 5K: 10,000 participants**
- **Disney Princess Enchanted 10K Race: 10,000 participants**
- **runDisney Kids' Races & Mickey Mile: 3,000 participants**
- **Half Marathon Race: 25,000 participants**
- **Approximately 3,600 Volunteers and 500 Medical Volunteers are part of the Princess Half Marathon Weekend**

For more information about the exciting activities taking place during the Half Marathon Weekend, visit
www.rundisney.com



Disney Fit for a Princess Expo

If you are volunteering at Disney Fit for a Princess Expo...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your confirmation letter includes:
 - Your Schedule (start and approximate end time)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

Attention! Please note:

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Expo floor.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
 - ☐ Completed and signed waiver
 - ☐ Photo ID
 - ☐ Any special dietary needs
- Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
 - ☐ Khaki pants are preferred (no jeans please)
 - ☐ Positive attitude!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and Guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event T-shirt
 - ✓ Snack
 - ✓ Your assignment

Volunteer Check In Location:

HP Field House – Aux Court

Admission to the Expo is free of charge for all volunteers, runners and Guests.

After Check In:

- Change into your Event T-shirt
- Enjoy your snack
- Wait in the volunteer waiting area until the Expo Staff briefs you on your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ☞ Race Packet Pickup
- ☞ T-Shirt & gEAR Bag Distribution
- ☞ Waiver Printing

Disney's Cinderella Royal Family 5K



If you are volunteering at the Disney's Cinderella Royal Family 5K...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- ☐ Completed and signed waiver
- ☐ Photo ID
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event windbreaker
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Meet with your "Team Leader" for instructions
Some volunteer areas require transportation to and from the Volunteer Tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Epcot Park

Thousands of runners and Guests will be parking during the 5K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check In" signs. Admission to the 5K is free of charge for all volunteers and Guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Crowd Control)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Crowd Control, Medals, and Refreshments)

Disney Princess Enchanted 10K

If you are volunteering at the Disney Princess Enchanted 10K...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- ☐ Completed and signed waiver
- ☐ Photo ID
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event windbreaker
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Meet with your "Team Leader" for instructions
Some volunteer areas require transportation to and from the Volunteer Tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Epcot Park

Thousands of runners and Guests will be parking during the 10K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check In" signs. Admission to the 10K is free of charge for all volunteers and Guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Crowd Control)
- ⌘ Course (Water Stops, Course Monitors and Screaming Fans)
- ⌘ Finish (Crowd Control, Medals, and Refreshments)

Princess Half Marathon & Volunteer Credential Pick Up



Important Information

- **All HALF Marathon** volunteers are required to pick up their Half Race Day credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the participant.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.
- **CLEAR BAG** – All volunteers will receive one clear bag with their credential and they **MUST** use it on race day if you need to bring any possessions with you. No backpacks or **chairs** will be allowed.

Bring with you:

- ☐ Completed and signed waiver
- ☐ If picking up for another person, you must have that person's completed and signed waiver(s)
- ☐ Your photo ID



Volunteer Credential Pickup Days & Times

Early Bird Credential Pickup:

Disney Sports Building

Sun, 2/16 Mon, 2/17
12 pm – 5 pm 2 pm – 6 pm

Credential Pickup:

HP Field House – Aux Court

Note: There is no volunteer credential required for Expo, 5K, or 10K Volunteers

Thurs, 2/20 Fri, 2/21 Sat, 2/22
10 am – 8 pm 9 am – 7 pm 9 am – 5 pm

Credential Pickup Locations/Parking:

- **For Early Bird Credential Pickup Location:**
Disney Sports Building
3281 Sherberth Rd, Kissimmee, FL 34747

Parking: Disney Sport Building - Main Parking Lot

- **For Credential Pickup Location (During Expo):** HP Field House – Aux Court
Admission to the Expo is free of charge for all volunteers, runners, and Guests.

Parking: ESPN Wide World of Sports Complex
Thousands of runners and guests will be parking during Expo hours, so please be patient when parking.

Half Marathon Race

If you are volunteering at the Half Marathon Race...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 7 for details).

- Your Credential Packet includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Credential (must be worn on event day)
 - CLEAR BAG – All volunteers will receive one clear bag with their credential and they **MUST** use it on race day if you need to bring any possessions with you. No backpacks or chairs will be allowed.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your credential
- ☐ Photo ID
- ☐ Clear bag
- ☐ Your ticket exchange card to receive your theme park ticket at the end of your shift
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc..)
- ☐ Positive attitude!



Volunteer Parking:

Blizzard Beach Water Park

- Find your driving directions in the information provided in your Credential Packet.

Important! Due to road closure on race day, be sure to follow the driving directions provided.

Volunteer Check In Location:

- **Volunteers will check in at the Volunteer Tent.** Look for the "Volunteer Check In" signs.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Start Area (Runner Direction and Water)
- ⌘ Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
- ⌘ Staging (gEAR Check, SAG Tent, and Runner Direction)
- ⌘ Finish Line Area (Runner Direction, Medals, and Refreshments)

Half Marathon Race



Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack.
- Present your credential and photo ID at check in.
- After you check in, you will receive the following items:
 - ✓ Apparel (Windbreaker)
 - ✓ Snack



After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Proceed to the volunteer bus area (your bus number is printed on your credential)
- Meet with your "Team Leader" for instructions
- Be SAFE, have fun and enjoy the experience!



At the end of your shift...

Please be sure to gather any personal belongings

Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event

Check out

You must check out at your assigned parking location to receive your theme park ticket appreciation



Half Marathon Race

GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks
- No chairs
- Be efficient, practical, and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

Thank you for volunteering at the Disney Princess Half Marathon Weekend!



Please let us know if you have any questions
as you prepare for your volunteer experience.

Disney Sports Volunteer Services Team

- Sports Enthusiast Information Line: (407) 938-3880
- Email: wdw.sports.enthusiast@disneysports.com
- Website: www.disneysportsenthusiast.com

The Disney Princess Half Marathon Weekend
www.rundisney.com