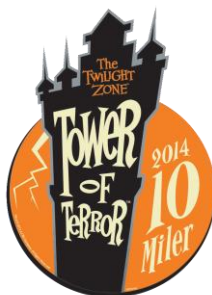


# Sports Enthusiast Overview



Information To Help You Have A **Magical** Volunteer Experience!



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## Helpful Reminders For All Sports Enthusiast Volunteers

### ☐ Review your schedule

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at [wdw.sports.enthusiast@disneysports.com](mailto:wdw.sports.enthusiast@disneysports.com).

### ☐ Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at [www.disneysportsenthusiast.com](http://www.disneysportsenthusiast.com).

### ☐ For the **10-Miler Race** Volunteers - Pick Up Your Race Day Credential

You are required to have a volunteer credential prior to checking in at the event on race day. If you do not have your credential with you on race day, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during the below times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail. **Available Credential Pickup Dates & Times on page #8.**

# Event Overview



## Schedule of Events

### Friday, October 3

Disney's Health & Fitness Expo

10:00 p.m. – 8:00 p.m. at ESPN Wide World of Sports Complex

### Saturday, October 4

Disney Happy Haunted 5k Trail Run

7:30 a.m. start at ESPN Wide World of Sports Complex

runDisney Kids' Races

9:30 a.m. start at ESPN Wide World of Sports Complex

Disney's Health & Fitness Expo

8:30 a.m. – 3:00 p.m. at ESPN Wide World of Sports Complex

Tower of Terror™ 10-Miler at Disney's Hollywood Studios

10:00 p.m. start at Disney's Hollywood Studios

Disney Villains Hollywood Bash

10:00 p.m. start at Disney's Hollywood Studios

## Fun Facts

- Third annual event
- 10-Miler Race: 11,000 participants
- Happy Haunted 5K Trail run: 3,500 participants
- runDisney Kids' Races: 1,500 participants
- Approximately 1,400 Volunteers are a part of Tower of Terror 10-Miler Weekend

For more information about the exciting activities taking place during the Tower of Terror 10-Miler Weekend, visit

[www.rundisney.com](http://www.rundisney.com)

# Event Charity



The Twilight Zone Tower of Terror™ 10-Miler Weekend celebrates Autism Speaks, an organization dedicated to funding global biomedical research into the causes, prevention, treatments and cure for autism. They also fund to raise public awareness about autism and its effects on individuals, families and society; bringing hope to all who deal with the hardships of this disorder.

To learn more, visit [www.autismspeaks.org](http://www.autismspeaks.org)

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For more information about the exciting activities taking place during the Tower of Terror 10-Miler Weekend, visit [www.rundisney.com](http://www.rundisney.com)



# Disney's Health & Fitness Expo

## If you are volunteering at Disney's Health & Fitness Expo...

### PRIOR TO YOUR SHIFT

#### **Volunteer Confirmation letters are mailed prior to the event.**

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at [wdw.sports.enthusiast@disneysports.com](mailto:wdw.sports.enthusiast@disneysports.com).
- Your Confirmation letter includes:
  - Your Schedule (start and approximate end time)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Name Tag

#### **Attention! Please note:**

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Expo floor.

### DAY OF YOUR SHIFT

#### **Bring with you:**

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs  
*Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ It is preferred to wear khaki pants (please no jeans)
- ☐ Positive attitude!

#### **Volunteer Parking:**

##### ESPN Wide World of Sports Complex

Thousands of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

#### **Volunteer Check-In Process:**

- Present your signed waiver and photo ID at check-in
- After you check in, you will receive the following items:
  - ✓ Name Tag plastic badge
  - ✓ Event T-Shirt
  - ✓ Snack
  - ✓ Your Assignment

#### **Volunteer Check In Location:**

##### HP Field House – Aux Court

**(see page #7 for directional maps)**

Admission to the Expo is free of charge for all volunteers, runners and guests.

#### **After Check In:**

- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer waiting area until Expo Staff brief you about your responsibilities and take you to your designated area
- Be SAFE, have fun and enjoy the experience!

#### **Volunteer Roles:**

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ☞ Race Packet Pick Up
- ☞ T-Shirt & gEAR Bag Distribution
- ☞ Waiver Printing

# Disney Happy Haunted 5K Trail Run



**If you are volunteering at the Disney Happy Haunted 5K...**

## PRIOR TO YOUR SHIFT

**Volunteer Confirmation letters are mailed prior to the event.**

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at [wdw.sports.enthusiast@disneysports.com](mailto:wdw.sports.enthusiast@disneysports.com).
- Your Confirmation letter includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Name Tag

## DAY OF YOUR SHIFT

**Bring with you:**

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs  
*Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

## **Volunteer Check-In Process:**

- Present your signed waiver and photo ID to the check-in person
- After you check in, you will receive the following items:
  - ✓ Name Tag plastic badge
  - ✓ Event T-Shirt
  - ✓ Snack
  - ✓ Your Assignment

## **After Check In:**

- Change in to your Event T-shirt
- Enjoy your Snack
- Meet with your "Team Leader" for instructions  
*Some volunteer areas require transportation to and from the volunteer tent*
- Be SAFE, have fun and enjoy the experience!

### **Volunteer Parking:**

#### **ESPN Wide World of Sports Complex**

Thousand of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

### **Volunteer Check In Location:**

#### **HP Field House – Aux Court**

#### **(see page #7 for directional maps)**

Admission to the 5K is free of charge for all volunteers and guests.

### **Volunteer Roles:**

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Runner Direction and Water)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Runner Direction, Medals, and Refreshments)

# runDisney Kids' Races



## If you are volunteering at the Disney Happy Haunted 5K...

### PRIOR TO YOUR SHIFT

#### **Volunteer Confirmation letters are mailed prior to the event.**

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at [wdw.sports.enthusiast@disneysports.com](mailto:wdw.sports.enthusiast@disneysports.com).
- Your Confirmation letter includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Name Tag

#### **Volunteer Parking:**

##### ESPN Wide World of Sports Complex

Thousand of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

### DAY OF YOUR SHIFT

#### **Bring with you:**

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs  
*Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

#### **Volunteer Check In Location:**

##### HP Field House – Aux Court

##### (see page #7 for directional maps)

Admission to the 5K is free of charge for all volunteers and guests.

#### **Volunteer Check-In Process:**

- Present your signed waiver and photo ID to the check-in person
- After you check in, you will receive the following items:
  - ✓ Name Tag plastic badge
  - ✓ Event T-Shirt
  - ✓ Snack
  - ✓ Your Assignment

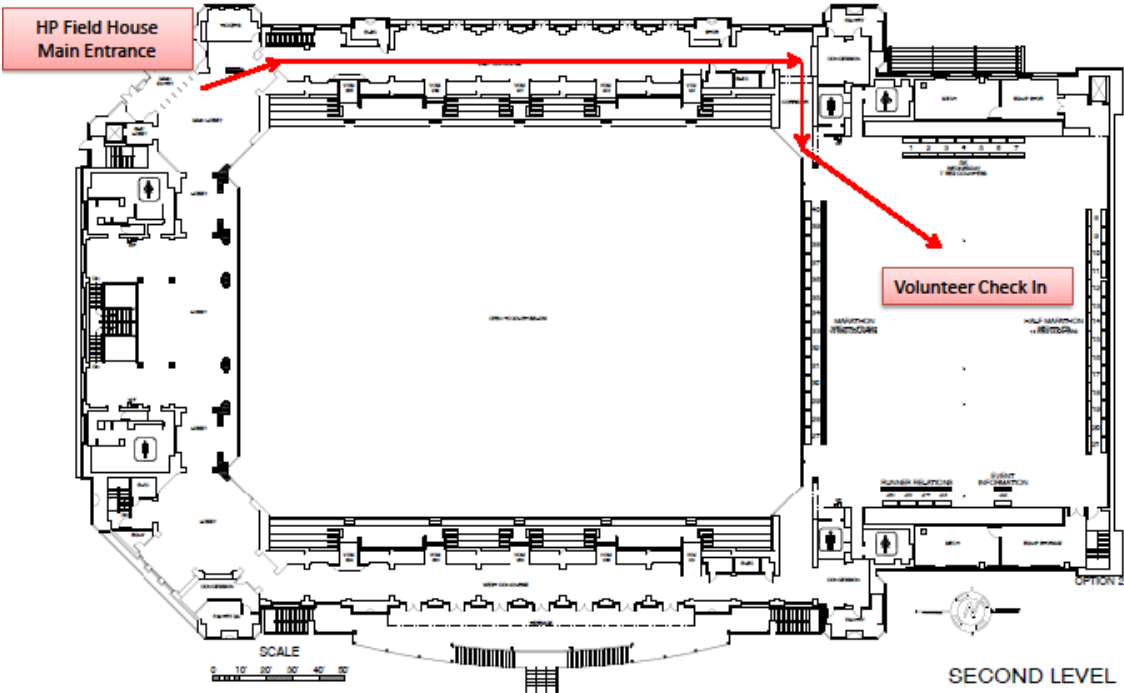
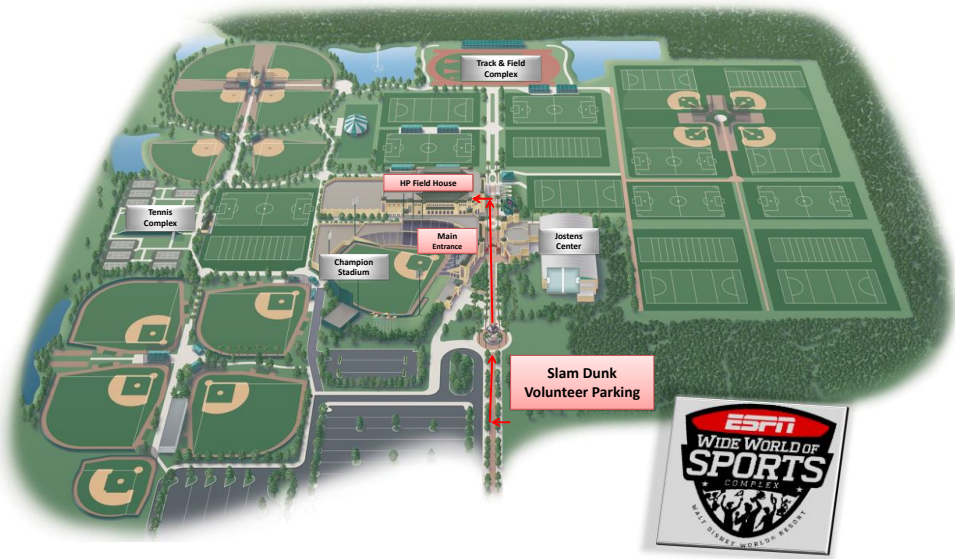
#### **After Check In:**

- Change in to your Event T-shirt
- Enjoy your Snack
- Meet with your "Team Leader" for instructions  
*Some volunteer areas require transportation to and from the volunteer tent*
- Be SAFE, have fun and enjoy the experience!





# Directional Maps



HP FIELD HOUSE

# 10-Miler Race Night

## Volunteer Credential Pick Up



### Important Information

- **All 10-Miler** volunteers are required to pick up their Half Race Day credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under “Volunteer Resources” at [www.disneysportsenthusiast.com](http://www.disneysportsenthusiast.com).
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the volunteer.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.
- **CLEAR BAG** – All volunteers will receive one clear bag with their credential and they **MUST** use it on race day if you need to bring any possessions with you. No backpacks or **chairs** will be allowed.

### **Bring with you:**

- ☐ Completed and Signed Waiver
- ☐ If picking up for another person, you must have that person’s completed and signed waiver(s)
- ☐ Your Photo ID

### **Volunteer Credential Pick Up Information**

**Note:** *There is no volunteer credential required for Expo or 5K Volunteers*

#### **Credential Pick Up:**

**Location:** ESPN Wide World of Sports Complex  
HP Field House – Aux Court  
**(see page #7 for directional maps)**

**Parking:** ESPN Wide World of Sports Complex Main Parking Lot

#### **Dates:**

- **Friday, October 3<sup>rd</sup> – 10 a.m. – 6 p.m.**
- **Saturday, October 4<sup>th</sup> – 8:30 a.m. – 2 p.m.**

Thousand of runners and guests will be parking during Expo hours, so please be patient when parking.



# Tower 10-Miler Race



## If you are volunteering at the 10-Miler Race...

### PRIOR TO YOUR SHIFT

**Your Credential Packet must be picked up prior to your shift (see page 8 for details).**

- Your Credential Packet includes:
  - Your Schedule (start and approximate end times)
  - Important Reminders and Guidelines
  - Directions and Parking Information
  - Your Credential (must be worn on event day)
  - CLEAR BAG – All volunteers will receive one clear bag with their credential and they **MUST** use it on race day if you need to bring any possessions with you. No backpacks or chairs will be allowed.

### DAY OF YOUR SHIFT

#### **Bring with you:**

- ☐ Your credential
- ☐ Photo ID
- ☐ Clear bag
- ☐ Your ticket exchange card to receive your theme park ticket at the end of your shift
- ☐ Any special dietary needs  
*Please keep in mind that coffee will not be provided*
- ☐ Appropriate weather gear (jackets, umbrella, etc..)
- ☐ Positive attitude!

#### **Volunteer Check In Location:**

- **Volunteers will check in at the Volunteer Tent.** Look for the “Volunteer Check In” signs.

#### **Volunteer Parking:**

Magic Kingdom – Mulan Lot

- Find your driving directions in the information provided in your Credential Packet.

**Important!** Due to road closure on race day, be sure to follow the driving directions provided.

#### **Volunteer Roles:**

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Start Area (Runner Direction and Water)
- ⌘ Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
- ⌘ Staging (gEAR Check, OHANA tent, and Runner Direction)
- ⌘ Finish Line Area (Runner Direction, Medals, and Refreshments)

# Tower 10-Miler Race



## Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack
- Present your credential and photo ID at check in
- After you check in, you will receive the following items:
  - ✓ Apparel (T-Shirt)
  - ✓ Snack



## After Check In:

- Change into your Event T-Shirt
- Enjoy your snack
- Proceed to the volunteer bus area (your bus number is printed on your credential)
- Meet with your "Team Leader" for instructions
- Be SAFE, have fun and enjoy the experience!



## At the end of your shift...

**Please be sure to gather any personal belongings**

*Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event*

## Check out

You must check out at your assigned parking location to receive your theme park ticket appreciation

# Tower 10-Miler Race



## **GENERAL VOLUNTEER GUIDELINES**

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks
- No chairs
- Be efficient, practical and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

## **FOOD SAFETY INFORMATION**

**Below are Food Safety Guidelines to keep in mind for water and food locations:**

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

# Resources



## Thank you for volunteering at the The Twilight Zone Tower of Terror 10-Miler Weekend!



Please let us know if you have any questions as you prepare for your volunteer experience.

### Disney Sports Volunteer Services Team

- Sports Enthusiast Information Line: (407) 938-3880
- Email: [wdw.sports.enthusiast@disneysports.com](mailto:wdw.sports.enthusiast@disneysports.com)
- Website: [www.disneysportsenthusiast.com](http://www.disneysportsenthusiast.com)

### The Twilight Zone Tower of Terror 10-Miler

[www.rundisney.com](http://www.rundisney.com)