Sports Enthusiast Overview



Information To Help You Have A Magical Volunteer Experience!



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Helpful Reminders For All Sports Enthusiast Volunteers

☐ Review your schedule

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

☐ Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

☐ For the Half Marathon Race Volunteers - Pick Up Your Race Day Credential

You are required to have a volunteer credential prior to checking in at the event on race night. If you do not have your credential with you on race night, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during available dates and times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail. **Available Credential Pickup Dates & Times on page #8.**

Event Overview



Schedule of Events

Friday, November 7

Disney's Health & Fitness Expo 10:00 a.m. – 7:00 p.m. at ESPN Wide World of Sports Complex

Saturday, November 8

Mickey's Jingle Jungle 5K 7:00 a.m. start at Disney Animal Kingdom Park

runDisney Kids' Races 10:00 a.m. start at ESPN Wide World of Sports Complex

Disney's Health & Fitness Expo 9:00 a.m. – 3:00 p.m. at ESPN Wide World of Sports Complex

Disney's Wine & Dine Half Marathon 10:00 p.m. start at ESPN Wide World of Sports Complex

Post Race Party 10:00 p.m. start at Epcot

Fun Facts

- 5th Annual event
- Half Marathon Race: 14,000 participants
- Mickey's Jingle Jungle 5K: 4,500 participants
- runDisney Kids' Races: 1,500 participants
- Approximately 1,400 Volunteers are a part of Disney Wine & Dine Half Marathon Weekend

For more information about the exciting activities taking place during the Disney Wine & Dine Half Marathon Weekend, visit

www.rundisney.com

Designated Charity





The 2014 Disney Wine & Dine Half Marathon Weekend designated charity is Homes for our Troops. Their mission is to build specially adapted homes for severely injured Veterans across the nation to enable them to rebuild their lives. Homes for Our Troops is a privately funded national non-profit, 501(c)(3) organization committed to helping those who have selflessly given to our country and have returned home with serious injuries since September 11, 2001.

We assist severely injured Veterans and their families by raising awareness, community involvement, money, building materials and professional labor, and by coordinating the process to build a specially adapted home. Our homes provide the Veterans security, maximum freedom of movement and the ability to live more independently. These homes are provided at NO COST to the Veterans we serve, removing the long-term financial burden of a mortgage, and enabling them to focus on their family, recovery, and rebuilding their lives. To learn more, visit www.hfotusa.org.

Disney's Health & Fitness Expo



If you are volunteering at Disney's Health & Fitness Expo...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end time)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- Any special dietary needs
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ khaki pants are preferred (no jeans please)
- Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check-in
- After you check in, you will receive the following items:
 - ✓ Name Tag plastic badge
 - ✓ Event T-Shirt
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer Waiting Area until Expo Staff brief you about your responsibilities and take you to your designated area
- Be SAFE, have fun and enjoy the experience!

Attention! Please note:

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Expo floor.

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousand of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

HP Field House – Aux Court

(see page #6 for directional maps)

Admission to the Expo is free of charge for all volunteers, runners and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ➣ T-Shirt & gEAR Bag Distribution

runDisney Kids' Races



If you are volunteering at the runDisney Kids' Races...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- Any special dietary needs
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID to the check-in person
- After you check in, you will receive the following items:
 - ✓ Name Tag plastic badge
 - ✓ Event T-Shirt
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change in to your Event T-Shirt
- Enjoy your Snack
- Meet with your "Team Leader" for instructions
 Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousand of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

HP Field House – Aux Court

(see page #6 for directional maps)

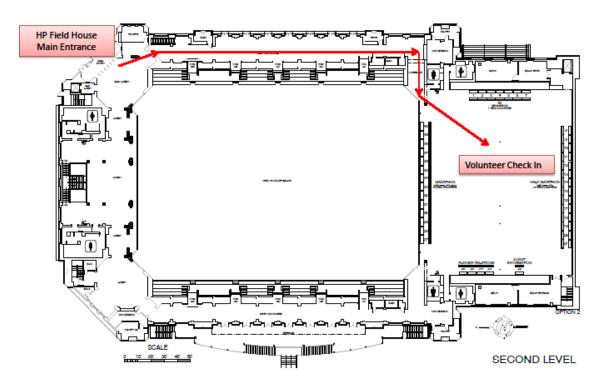
Admission to the Kids' Races is free of charge for all volunteers and guests.



Directional Maps







HP FIELD HOUSE

Mickey's Jingle Jungle 5K



If you are volunteering at the Mickey's Jingle Jungle 5K...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID to the check-in person
- After you check in, you will receive the following items:
 - ✓ Name Tag plastic badge
 - ✓ Event Windbreaker
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change in to your Event Windbreaker
- Enjoy your Snack
- Meet with your "Team Leader" for instructions
 Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Disney Animal Kingdom Park

Thousand of runners and guests will be parking during the 5K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check -In" Signs.
Admission to the 5K is free of charge for all volunteers and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- Staging Area (gEAR Check and Runner Direction)
- Start Area (Runner Direction and Water)
- Course (Water Stops and Course Monitors)
- Finish (Runner Direction, Medals, and Refreshments)

Wine & Dine Half Marathon Volunteer Credential Pick Up



Important Information

- All Half Marathon volunteers are required to pick up their Race Night credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the volunteer.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.
- <u>CLEAR BAG</u> All volunteers will receive one clear bag with their credential and they MUST use it on race night if you need to bring any possessions with you. No backpacks or <u>chairs</u> will be allowed.

Bring with you:

☐ If picking up for another person, you must have that person's completed and signed waiver(s)

☐ Completed and Signed Waiver

☐ Your Photo ID

Volunteer Credential Pick Up Information

Note: There is no volunteer credential required for Expo, Kids' Races or 5K Volunteers

Half Marathon Credential Pick Up:

Location: ESPN Wide World of Sports Complex HP Field House – Aux Court (see page #6 for directional maps)

Parking: ESPN Wide World of Sports Complex Main Parking Lot

Dates:

- Friday, November 7 10 a.m. 6 p.m.
- Saturday, November 8 9:00 a.m. 2 p.m.

Thousand of runners and guests will be parking during Expo hours, so please be patient when parking.

Half Marathon Race



If you are volunteering at the Half Marathon Night Race...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 8 for details).

- Your Credential Packet includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Credential (must be worn on event day)
 - <u>CLEAR BAG</u> All volunteers will receive one clear bag with their credential and they MUST use it on race day if you need to bring any possessions with you. No backpacks or <u>chairs</u> will be allowed.

DAY OF YOUR SHIFT

Bring with you:

| Your credential |
|--|
| Photo ID |
| Clear bag |
| Your ticket exchange card to receive your theme particket at the end of your shift |
| Any special dietary needs Please keep in mind that coffee will not be provided |
| Appropriate weather gear (jackets, umbrella, etc) |
| Positive attitude! |
| |

Volunteer Check In Location:

 Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check In" signs.

Volunteer Parking:

Magic Kingdom – Mulan Lot

 Find your driving directions in the information provided in your Credential Packet.

Important! Due to road closure on race day, be sure to follow the driving directions provided.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- Start Area (Runner Direction and Water)
- Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
- Staging (gEAR Check, OHANA tent, and Runner Direction)
- Finish Line Area (Runner Direction, Medals, and Refreshments)

Half Marathon Race



Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack
- Present your credential and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Apparel (Windbreaker)
 - ✓ Snack

After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Proceed to the volunteer bus area (your bus number is printed on your credential)
- Meet with your "Team Leader" for instructions
- Be SAFE, have fun and enjoy the experience!



At the end of your shift...

Please be sure to gather any personal belongings

Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event

Check out

You must check out at your assigned parking location to receive your theme park ticket appreciation

Wine & Dine Half Marathon



GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks
- No chairs
- Be efficient, practical and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

Resources



Thank you for volunteering at the The Wine & Dine Half Marathon Weekend!



Please let us know if you have any questions as you prepare for your volunteer experience.

Disney Sports Volunteer Services Team

- Sports Enthusiast Information Line: (407) 938-3880
- Email: wdw.sports.enthusiast@disneysports.com
- Website: www.disneysportsenthusiast.com

The Wine & Dine Half Marathon Weekend www.rundisney.com