Sports Enthusiast Overview



Information To Help You Have A Magical Volunteer Experience!



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Helpful Reminders For All Sports Enthusiast Volunteers

☐ Review your schedule

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

Event Overview



Schedule of Events

Friday, May 2, 2014

11 pm - 7 pm Disney Bazaar at ESPN Wide World of Sports Complex

Saturday, May 3, 2014

9 am – 3 pm Disney Bazaar at ESPN Wide World of Sports Complex

9 am runDisney Kids' Races at ESPN Wide World of Sports Complex

10 am Family Edition at ESPN Wide World of Sports

10 pm Expedition Everest Challenge 5K at Disney's Animal Kingdom Park

10:30 pm Post Party at Disney's Animal Kingdom Park



For more information about the exciting activities taking place during the Expedition Everest Challenge, visit

www.rundisney.com

Event Designated Charity





Designated Charity

The International Snow Leopard Trust (ISLT) uses a combination of approaches that focus on partnering with communities in snow leopard habitats. As the organization builds community partnerships they use science and research to determine key snow leopard habitats, assess wildlife-human conflict levels, and identify potential resources for conservation programs.

Once the ISLT has this information they can prioritize the areas where they will work. High priority areas include key snow leopard habitats, with a history of conflict between predators and the communities, and potential resources to sustain a community-based conservation program. For more information, please visit www.snowleopard.org.

For more information about the exciting activities taking place during the Expedition Everest Challenge, visit

www.rundisney.com

Fun Facts



■ 7th Annual event

5K Night Race: 5,600 participants

Family Edition: 1,000 participants

runDisney Kids' Races: 300 participants

- Approximately 500 Volunteers are part of the Expedition Everest Challenge
- Approximately 40 Medical Volunteers are part of the Expedition Everest Challenge



For more information about the exciting activities taking place during the Expedition Everest Challenge, visit

Disney Bazaar



If you are volunteering at Disney Bazaar Packet Pickup...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your confirmation letter includes:
 - Your Schedule (start and approximate end time)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- Your name tag
- Completed and signed waiver
- ☐ Photo ID
- Any special dietary needs

Please keep in mind that coffee will not be provided

- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Khaki pants are preferred (no jeans please)
- Closed toed shoes
- Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - √ Name tag plastic badge
 - ✓ Event t-shirt
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your event t-shirt
- Enjoy your snack
- Wait in the volunteer waiting area until the event Staff briefs you on your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Attention! Please note:

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Bazaar floor.

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and Guests will be parking during the Bazaar hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Champion Stadium - Mezzanine

Admission to the Bazaar is free of charge for all volunteers, runners and Guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ➣ T-Shirt & gEAR Bag Distribution
- ⊗ Waiver Printing

runDisney Kids' & Family Edition



If you are volunteering at the runDisney Kids' & Family Edition ...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- Completed and signed waiver
- ☐ Photo ID
- Any special dietary needs
 - Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Khaki pants are preferred (no jeans please)
- ☐ Closed toed shoes
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event t-shirt
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your event t-shirt
- Enjoy your snack
- Wait in the volunteer waiting area until the event Staff briefs you on your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and Guests will be parking during the Kids' & Family event hours. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

<u>Champion Stadium – Mezzanine</u>

Admission to the Kids' & Family events is free of charge for all volunteers, runners and Guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- Start Area (Crowd Control)
- Course (Water Stops and Course Monitors)
- Finish (Crowd Control, Medals, and Refreshments)

Everest Challenge 5K



If you are volunteering at the Everest Challenge 5K...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Completed and signed waiver
- ☐ Name tag with bar code
- □ Photo ID
- ☐ Any special dietary needs

 Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- Closed toed shoes
- Positive attitude!





Volunteer Parking:

Disney Sports Building

 Find your driving directions in the information provided in your confirmation letter.
 Important! You will be shuttle

Important! You will be shuttle to and from the event site.

Volunteer Check In Location:

Once parked follow parking staff and "Volunteer Check In" signs to check in location.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- Staging Area (gEAR Check and Runner Direction)
- Start Area (Runner Direction and Water)
- Course (Water Stops and Obstacles)
- Finish (Runner Direction, Medals, and Refreshments)

Everest Challenge 5K



Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Event t-shirt
 - ✓ Event credential
 - ✓ Clear bag
 - ✓ Snack

After Check In:

- Change into your event t-shirt
- Proceed to the volunteer bus area

ALL volunteer areas require transportation to and from the Volunteer Check In area

- Enjoy your snack
- Meet with your "Team Leader" for instructions
- Be SAFE, have fun and enjoy the experience!



At the end of your shift...

Please be sure to gather any personal belongings

Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event

Check out

You must check out with your team leader to receive credit

Guidelines



GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks
- No chairs
- Be efficient, practical, and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

Resources



Thank you for volunteering at the 2014 Expedition Everest Challenge!



Please let us know if you have any questions as you prepare for your volunteer experience.

Disney Sports Volunteer Services Team

- Sports Enthusiast Information Line: (407) 938-3880
- Email: wdw.sports.enthusiast@disneysports.com
- Website: www.disneysportsenthusiast.com

The Expedition Everest Challenge www.rundisney.com