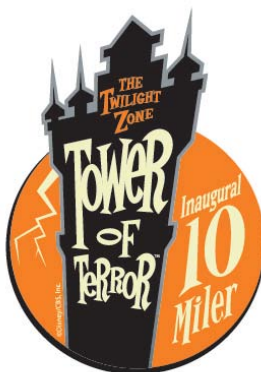


Sports Enthusiast Overview



Information To Help You Have A **Magical** Volunteer Experience!



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Helpful Reminders For All Sports Enthusiast Volunteers

☐ Review your schedule

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

☐ Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

☐ For **10-Miler Race Day** Volunteers - Pick Up Your Race Day Credential

You are required to have a volunteer credential prior to checking in at the event on race day. If you do not have your credential with you on race day, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during the below times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail.

Credential Pick Up Hours: Fri, Sep 28, 2012 12:00 p.m. – 8:00 p.m.

Sat, Sep 29, 2012 10:00 a.m. – 4:00 p.m.

Event Overview



Schedule of Events

Friday, September 28

12 pm - 8 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports Complex

Saturday, September 29

7 am start: Disney Happy Haunted 5K Trail Run at ESPN Wide World of Sports

9 am start: runDisney Kids' Races at ESPN Wide World of Sports

10 am – 4 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports

10 pm start: Tower of Terror™ 10-Miler at Disney's Hollywood Studios

10 pm start: Disney Villains Hollywood Bash

Fun Facts

- Inaugural Event
- 10-Miler Race: 10,200 participants
- Happy Haunted 5K Trail run: 2,500 participants
- Approximately 900 Volunteers are a part of Tower of Terror 10-Miler Weekend

Event Beneficiary



Your efforts support Autism Speaks

An organization dedicated to funding global biomedical research into the causes, prevention, treatments, and cure for autism; to raising public awareness about autism and its effects on individuals, families, and society; and to bringing hope to all who deal with the hardships of this disorder.

To learn more, visit <http://www.autismspeaks.org/>

For more information about the exciting activities taking place during the Tower of Terror 10-Miler Weekend, visit

www.rundisney.com

Health & Fitness Expo



If you are volunteering at Health & Fitness Expo...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end time)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check-in
- After you check in, you will receive the following items:
 - ✓ Name Tag plastic badge
 - ✓ Event T-Shirt
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change into your Event T-shirt
- Enjoy your Snack
- Wait in the Volunteer waiting area until Expo Staff brief you about your responsibilities and take you to your designated area
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousand of runners and guest will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Jostens Center-Multipurpose Room

Admission to the Expo is free of charge for all volunteers, runners and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Race Packet Pick Up
- ⌘ T-Shirt & gEAR Bag Distribution
- ⌘ B-Tag Timing System verification
- ⌘ Web Live Results tracking set up
- ⌘ Waiver Printing

Disney Happy Haunted 5K Trail Run



If you are volunteering at the Royal Family 5K...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Name Tag
- ☐ Completed and Signed Waiver
- ☐ Photo ID
- ☐ Any special dietary needs
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID to the check-in person
- After you check in, you will receive the following items:
 - ✓ Name Tag plastic badge
 - ✓ Event T-Shirt
 - ✓ Snack
 - ✓ Your Assignment

After Check In:

- Change in to your Event T-shirt
- Enjoy your Snack
- Meet with your "Team Leader" for instructions
Some volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousand of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Jostens Center-Multipurpose Room

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (Bag Check and Runner Direction)
- ⌘ Start Area (Runner Direction and Water)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Runner Direction, Medals, and Refreshments)

10-Miler Race Night

Volunteer Credential Pick Up



Important Information

- ALL 10-Miler volunteers are required to pick up their Race Night credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be requested to sign a release waiver. Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the participant.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.

Volunteer Credential Pick Up Days & Times

Jostens Center – Multipurpose Room

Note: There is no volunteer credential pick up for Expo or 5K Volunteers

Fri, 9/28
12 pm – 8 pm

Sat, 9/29
10 am – 4 pm

Bring with you:

- ☐ Completed and Signed Waiver
- ☐ If picking up for another person, you must have that person's completed and signed waiver(s)
- ☐ Your Photo ID

Credential Pick Up Location:

- **Jostens Center – Multipurpose Room**
Admission to the Expo is free of charge for all volunteers, runners, and guests.

Credential Pick Up Parking:

- **ESPN Wide World of Sports Complex**
Thousand of runners and guests will be parking during Expo hours, so please be patient when parking.



Tower 10-Miler Race



If you are volunteering at the 10-Miler Race...

PRIOR TO YOUR SHIFT

Confirmation letters are mailed prior to the event

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

Your Credential Packet must be picked up during Expo hours at ESPN Wide World of Sports (see page 5 for details).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and Parking Information
 - Your Credential (must be worn on event day)

FRIENDLY REMINDERS

☐ Review your schedule

If you have any questions or are not able to make your shift, please call the Sports Enthusiast Info Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

☐ Print and sign your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

☐ Pick up your Volunteer Credential

ESPN Wide World of Sports Complex
Friday, 9/28 from 12 p.m. – 8 p.m.
Saturday, 9/29 from 10 a.m. – 4 p.m.

☐ Review volunteer guidelines provided in your Credential Packet

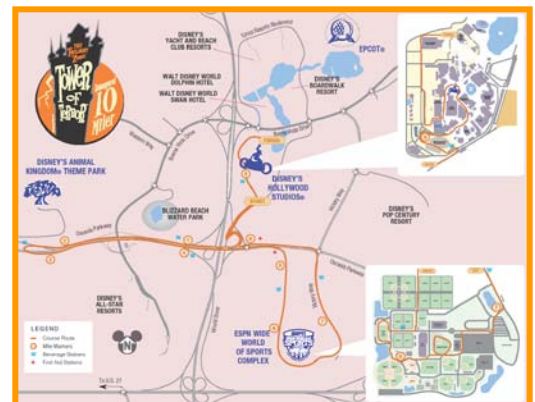
☐ Review Parking Directions

Keep in mind that transportation to your parking location is your responsibility.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Start Area (Runner Direction and Water)
- ⌘ Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
- ⌘ Staging (Bag Check, SAG Tent, and Runner Direction)
- ⌘ Finish Line Area (Runner Direction, Medals, and Refreshments)



Tower 10-Miler Race



DAY OF YOUR SHIFT

Bring with you:

- ☐ Your Credential
- ☐ Photo ID
- ☐ Your Ticket Exchange card to receive your theme park ticket at the end of your shift
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc..)
- ☐ Positive attitude!

Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack.
- Present your credential and Photo ID at check-in.
- After you check in, you will receive the following items:
 - ✓ Event Windbreaker
 - ✓ Snack

After Check-In:

- Change in to your Event Windbreaker
- Enjoy your Snack
- Meet with your "Team Leader" for instructions
MOST volunteer areas require transportation to and from the volunteer tent
- Be SAFE, have fun and enjoy the experience!

At the end of your shift...

- Please be sure to gather any personal belongings.
Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event.
- Check-Out

You must check out at your assigned parking location to receive your Theme Park Ticket appreciation.

Volunteer Parking:

Disney Downtown Lot #5

- Find your parking location in the information provided in your Credential Packet.

Important! Due to road closure on race day, be sure to follow the driving directions provided.

Volunteer Check In Location:

- Volunteers will check in at the **Volunteer Tent**. Look for the "Volunteer Check -In" Signs.



Tower 10-Miler Race



GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Be efficient, practical, and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverage with bare hands.



Thank you for volunteering at the The Twilight Zone Tower of Terror 10-Miler Weekend!

**Please let us know if you have any questions
as you prepare for your volunteer experience.**

Disney Sports Volunteer Services Team

- **Sports Enthusiast Information Line: (407) 938-3880**
- **Email: wdw.sports.enthusiast@disneysports.com**
- **Website: www.disneysportsenthusiast.com**

The Twilight Zone Tower of Terror 10-Miler
www.rundisney.com