

Sports Enthusiast Overview



Information To Help You Have A **Magical** Volunteer Experience!



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Helpful Reminders For All Sports Enthusiast Volunteers

☐ Review your schedule

Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.

☐ Print, Sign, and Bring Your Waiver

Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.

☐ For the **Half Marathon and Marathon Race Days** Volunteers - Pick Up Your Race Day Credential

You are required to have a volunteer credential prior to checking in at the event on race day. If you do not have your credential with you on race day, you will not be able to volunteer. You must pick up your credential at the ESPN Wide World of Sports Complex during the below times or obtain it from your group leader if they are picking it up on your behalf. Credentials will not be sent in the mail.

Credential Pickup Hours: Wed, 1/8, 10 am – 8 pm, Thur, 1/9 9am – 7pm, Fri, 1/10 9 am – 7 pm, and Sat, 1/11 10 am – 4 pm

Event Overview



Schedule of Events

Wednesday, January 8

10 am - 8 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports Complex

Thursday, January 9

6:15 am Start: Family Fun Run 5K at Epcot

9 am - 7 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports Complex

11 am Start: runDisney Kids' Races at ESPN Wide World of Sports

12:30 pm Start: runDisney Mickey Mile

Friday, January 10

5:30 am Start: WALT DISNEY WORLD Inaugural 10K at Epcot

9 am - 7 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports Complex

11 am Start: runDisney Kids' Races at ESPN Wide World of Sports

12:30 pm Start: runDisney Mickey Mile

Saturday, January 11

5:30 am Start: Half Marathon Race at Epcot

10 am - 4 pm: Disney Health & Fitness Expo at ESPN Wide World of Sports

11 am Start: runDisney Kids' Races at ESPN Wide World of Sports

12:30 pm Start: runDisney Mickey Mile

Sunday, January 12

5:30 am Start: Marathon Race at Epcot

4 pm-8 pm: Cool Down Party at Downtown Disney

For more information about the exciting activities taking place during the
Marathon Weekend, visit

www.rundisney.com

Event Beneficiary



Event Beneficiary

Your efforts support The Leukemia & Lymphoma Society.

The Leukemia & Lymphoma Society's mission: Cure leukemia, lymphoma, Hodgkin's disease and myeloma, and improve the quality of life of patients and their families. The Society has dedicated itself to being one of the top-rated voluntary health agencies in terms of dollars that directly fund their mission.

- You can support the society by making a donation online. To learn how you can “Make Cures Happen” [Click here to donate!](#)

Fun Facts

- 21st Annual event
- New Dopey Challenge: 7,000 participants
- Goofy Challenge: 6,000 participants
- Family Fun Run 5K: 10,000 participants
- WALT DISNEY WORLD Inaugural 10K Race: 10,000 participants
- runDisney Kids’ Races & Mickey Mile: 4,500 participants
- Half Marathon & Marathon Races: 25,000 participants per Race
- Approximately 5,900 Volunteers and 900 Medical Volunteer are part of the Marathon Weekend

For more information about the exciting activities taking place during the Marathon Weekend, visit
www.rundisney.com

Disney's Health & Fitness Expo

If you are volunteering at Disney's Health & Fitness Expo...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your confirmation letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your confirmation letter includes:
 - Your Schedule (start and approximate end time)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

Attention! Please note:

Volunteers should refrain from bringing any unnecessary personal items as you will be restricted from carrying bags onto the Expo floor.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- ☐ Completed and signed waiver
- ☐ Photo ID
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Khaki pants are preferred (no jeans please)
- ☐ Positive attitude!

Volunteer Parking:

ESPN Wide World of Sports Complex

Thousands of runners and guests will be parking during the Expo hours, especially during the afternoon times. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event T-shirt
 - ✓ Snack
 - ✓ Your assignment

Volunteer Check In Location:

HP Field House - Classrooms

Admission to the Expo is free of charge for all volunteers, runners and guests.

After Check In:

- Change into your Event T-shirt
- Enjoy your snack
- Wait in the volunteer waiting area until the Expo Staff briefs you on your responsibilities and takes you to your designated area
- Be SAFE, have fun and enjoy the experience!

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Race Packet Pickup
- ⌘ T-Shirt & gEAR Bag Distribution
- ⌘ Waiver Printing

Family Fun Run 5K



If you are volunteering at the Family Fun Run 5K...

PRIOR TO YOUR SHIFT

Volunteer confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- ☐ Completed and signed waiver
- ☐ Photo ID
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event windbreaker
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Meet with your "Team Leader" for instructions
Some volunteer areas require transportation to and from the Volunteer Tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Epcot Park

Thousands of runners and guests will be parking during the 5K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check In" signs. Admission to the 5K is free of charge for all volunteers and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Crowd Control)
- ⌘ Course (Water Stops and Course Monitors)
- ⌘ Finish (Crowd Control, Medals, and Refreshments)

WALT DISNEY WORLD 10K



If you are volunteering at the WALT DISNEY WORLD 10K...

PRIOR TO YOUR SHIFT

Volunteer Confirmation letters are mailed prior to the event.

- Your schedule letter was sent to you. If you have not received it, please call the Sports Enthusiast Information Line at 407-938-3880 or email us at wdw.sports.enthusiast@disneysports.com.
- Your Confirmation letter includes:
 - Your Schedule (start and approximate end times)
 - Important Reminders and Guidelines
 - Directions and Parking Information
 - Your Name Tag

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your name tag
- ☐ Completed and signed waiver
- ☐ Photo ID
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc.)
- ☐ Positive attitude!

Volunteer Check-In Process:

- Present your signed waiver and photo ID at check in
- After you check in, you will receive the following items:
 - ✓ Name tag plastic badge
 - ✓ Event windbreaker
 - ✓ Snack
 - ✓ Your assignment

After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Meet with your "Team Leader" for instructions
Some volunteer areas require transportation to and from the Volunteer Tent
- Be SAFE, have fun and enjoy the experience!

Volunteer Parking:

Epcot Park

Thousands of runners and guests will be parking during the 10K Race. Please allow yourself 20 to 30 extra minutes to park and walk to your check-in area.

Volunteer Check In Location:

Volunteers will check in at the Volunteer Tent. Look for the "Volunteer Check In" signs. Admission to the 10K is free of charge for all volunteers and guests.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Staging Area (gEAR Check and Runner Direction)
- ⌘ Start Area (Crowd Control)
- ⌘ Course (Water Stops, Course Monitors and Screaming Fans)
- ⌘ Finish (Crowd Control, Medals, and Refreshments)

Half Marathon & Marathon Volunteer Credential Pick Up



Important Information

- **All HALF Marathon and FULL Marathon** volunteers are required to pick up their Race Night credential packet, which includes your volunteer schedule and credential.
- To receive your packet, you will be asked to sign a release waiver. Waivers can be downloaded from the event page under "Volunteer Resources" at www.disneysportsenthusiast.com.
- If you are picking up a packet for another volunteer, please have the waiver signed in advance by the participant.
- Volunteers under 18 years of age must have a waiver signed by a parent/guardian.
- **CLEAR BAG** – All volunteers will receive one clear bag with their credential and they **MUST** use it on race night if you need to bring any possessions with you. No backpacks or chairs will be allowed.

Bring with you:

- ☐ Completed and signed waiver
- ☐ If picking up for another person, you must have that person's completed and signed waiver(s)
- ☐ Your photo ID



Volunteer Credential Pickup Days & Times

Early Bird Credential Pickup:

Disney Sports Building

Fri, 12/27 Sun, 1/5
4 pm – 8 pm 12 pm – 5 pm

Credential Pickup:

HP Field House – Classrooms

Note: There is no volunteer credential required for Expo, 5K, or 10K Volunteers

Wed, 1/8 Thur, 1/9 & Fri, 1/10 Sat, 1/11
10 am – 8 pm 9 am – 7 pm 10 am – 4 pm

Credential Pickup Locations/Parking:

- **For Early Bird Credential Pickup Location:**
Disney Sports Building (formerly Sports Clubhouse)
3281 Sherberth Rd, Kissimmee, FL 34747

Parking: Disney Sport Building (former Clubhouse)
Main Parking Lot

- **For Credential Pickup Location (During Expo):** HP Field House – Classrooms
Admission to the Expo is free of charge for all volunteers, runners and guests.

Parking: ESPN Wide World of Sports Complex
Thousands of runners and guests will be parking during Expo hours, so please be patient when parking.

Half Marathon & Marathon Race

If you are volunteering at the Half Marathon and/or Marathon Night Race...

PRIOR TO YOUR SHIFT

Your Credential Packet must be picked up prior to your shift (see page 7 for details).

- Your Credential Packet includes:
 - Shift start and approximate end time
 - Important reminders and guidelines
 - Directions and parking Information
 - Your credential (must be worn on event day)
 - **CLEAR BAG** – All volunteers will receive one clear bag with their credential and they **MUST** use it on race night if you need to bring any possessions with you. No backpacks and **chairs** will be allowed.

DAY OF YOUR SHIFT

Bring with you:

- ☐ Your credential
- ☐ Photo ID
- ☐ Clear bag
- ☐ Your ticket exchange card to receive your theme park ticket at the end of your shift
- ☐ Any special dietary needs
Please keep in mind that coffee will not be provided
- ☐ Appropriate weather gear (jackets, umbrella, etc..)
- ☐ Positive attitude!



Volunteer Parking:

Blizzard Beach Water Park

- Find your driving directions in the information provided in your Credential Packet.

Important! Due to road closure on race day, be sure to follow the driving directions provided.

Volunteer Check In Location:

- **Volunteers will check in at the Volunteer Tent.** Look for the "Volunteer Check In" signs.

Volunteer Roles:

You may be asked to assist in any of the following areas. We appreciate your flexibility and willingness to help where needed.

- ⌘ Start Area (Runner Direction and Water)
- ⌘ Race Support (Volunteer Tent, Course Monitors, Food Stop, Screaming Fans, Water Stops, and Road Access)
- ⌘ Staging (gEAR Check, SAG Tent, and Runner Direction)
- ⌘ Finish Line Area (Runner Direction, Medals, and Refreshments)

Half Marathon & Marathon Race

Volunteer Check-In Process:

- You must check in at your assigned parking location to receive your apparel and snack.
- Present your credential and photo ID at check in.
- After you check in, you will receive the following items:
 - ✓ Apparel (Windbreaker)
 - ✓ Snack



After Check In:

- Change into your Event Windbreaker
- Enjoy your snack
- Proceed to the volunteer bus area (your bus number is printed on your credential)
- Meet with your "Team Leader" for instructions
- Be SAFE, have fun and enjoy the experience!



At the end of your shift...

Please be sure to gather any personal belongings

Keep in mind that any remaining race related materials should be left for event staff to appropriately handle after the event

Check out

You must check out at your assigned parking location to receive your theme park ticket appreciation

Half Marathon & Marathon Race

GENERAL VOLUNTEER GUIDELINES

- SAFETY FIRST! Be aware of your surroundings at all times
- Clear bags must be used for personal items
- No backpacks
- No chairs
- Be efficient, practical, and courteous at all times
- Keep others informed
- No autographs or tips
- No smoking in spectator or runner areas
- No alcohol should be consumed leading up to or during your volunteer shift
- Have FUN and cheer on the runners!

FOOD SAFETY INFORMATION

Below are Food Safety Guidelines to keep in mind for water and food locations:

- If you have experienced any symptoms associated with illness in the 24-hour period prior to your shift, you should not work in any activity related to food and beverage.
- Gloves must be worn at ALL times.
- Eating, drinking, gum chewing, and smoking are not allowed in food preparation areas.
- Do not touch ready-to-eat food or beverages with bare hands.

Thank you for volunteering at the Walt Disney World Marathon Weekend!



Please let us know if you have any questions
as you prepare for your volunteer experience.

Disney Sports Volunteer Services Team

- Sports Enthusiast Information Line: (407) 938-3880
- Email: wdw.sports.enthusiast@disneysports.com
- Website: www.disneysportsenthusiast.com

The Marathon Weekend
www.rundisney.com