

# Children's Miracle Network Hospitals Classic

## VOLUNTEER COMMITTEE DESCRIPTIONS

**Cart Corral:** Responsibilities for the cart corral include (but are not limited to) controlling the distribution of the tournament golf carts.

**Copy Scoring Center:** Relaying scorecard information to Media and PGA Scoreboard. Players sign cards with PGA TOUR representative in Copy Scoring trailers.

**Courtesy Car Drivers:** Transport PGA players, Miracle Makers Club Members, VIPs and their families and guests to and from the airport, theme parks and resorts on the Walt Disney World® property. To qualify as a driver, volunteers must have basic Walt Disney World property knowledge, have a valid driver's license, and pass a background check on their driving history. For safety reasons no driver will be allowed to be on duty more than twelve hours in a twenty-four hour period.

**Crowd Control:** Crowd Control volunteers assist with the cross walks and manage areas with heavy traffic.

**Evacuation Drivers:** Volunteer must be familiar with the Evacuation Route for the tournament. To qualify as an evacuation driver you must pass a background check on your driving history and have a valid driver's license. Evacuation Drivers assist with Marshal responsibilities during times when an evacuation is unlikely.

**Golf Channel:** Volunteers must be able to walk 18 holes and keep up with the players pace of play. Specialized training will be done on site. Must be comfortable holding a microphone to get sound from the shots off of the tee.

**Honorary Observers:** Volunteers will be walking with selected individuals who have the opportunity to walk within the ropes. The volunteers are responsible for ensuring these individuals have an enjoyable experience and assist with needs as requested.

**Lasers:** Operate lasers on both fairway and greenside which measures the distance, location on the course of the golfer's ball, and the distance remaining to the hole on the green. Should be comfortable using Laser, Palm Pilot, and Radio. Must be able to climb steps into a tower (4-6 feet high) at greenside locations.

**Leader/Locatorboard:** Update Leaderboards posted around the course via information transmitted by computer and radio. Update main Locatorboard of tournament for the hole location of players/group. This position is located outdoors and requires ability to stand for extended periods of time. Must be comfortable with climbing stairs to an elevated platform.

**Lunch Service:** Responsible for delivering volunteer lunches on course to volunteers.

**Media:** Assist and escort Media Personnel throughout the tournament.

**Marshals:** Assigned to specific holes, fairways, and walkway locations to monitor tees, greens, high traffic areas, driving ranges & practice ranges. Responsibilities include controlling spectator noise level, displaying "QUIET as a Mouse" signage, ensuring ropes are not crossed, and assisting with locating golf balls.

**Hospitality:** Assigned to either the tournament cart coral or specific hospitality areas around the course. Responsibilities for hospitality areas include (but are not limited to) controlling noise level, checking credentials, and monitoring hospitality entrances.

**Standard Bearers:** Walk with players and carry "Standard" sign during tournament, updating players' score (in relation to par) for each hole on signage. Must carry signage and walk entire 18 holes with group in all weather conditions. Average weight of a Standard sign is approximately 10 pounds.

**Turnstiles:** Assist at the tournament entrance with distributing pairing guides, monitoring ticket entry, and general information.

**Voucher Collection:** Assist with meal voucher collection in Volunteer Food Tent. Able to carefully monitor the flow of traffic and ensure that all volunteers submit a voucher for each meal.

**Walking Scorers:** Walk all holes with players recording the scores and stats. Input information into Palm Pilots, which is transmitted back to Shotlink trailer for posting. Each scorer must walk entire 18 holes with group. It is imperative volunteers have a strong knowledge of the game of golf, golf etiquette and the scoring systems. Volunteer must be comfortable using Palm Pilot and Radio headset.

**Water Service:** Volunteers may either be selected to deliver and restock water coolers on the tee box throughout the day or control the distribution of the water from the coolers to players on the tee box. Volunteers on the tee box will need to know proper golf etiquette.